

MEDIA KIT

2009 Comox Valley Chamber of Commerce Annual Community Awards



2009 Customer Service Award

Sponsored by: The Kingfisher Oceanside Resort & Spa

Background information

The Comox Valley Chamber of Commerce has been presenting the Customer Service award since 1995 with the first recipient being Candice Wheeldon.

The Customer Service Award recognizes an individual that exemplifies the principles and practices of excellence in customer service. This individual offers exceptional customer service with each customer interaction, has a reputation for going above and beyond expected service, and possesses exceptional product knowledge.

The 2008 the recipient of this award was Tracey Hill (Anco Motel)

The Comox Valley Chamber of Commerce and the Kingfisher Oceanside Resort and Spa are pleased to present the 2009 award to

Background

Carol has worked for the same retail store for 23 years and is an excellent example of kind and caring customer service. Carol doesn't think twice to carry purchases to customer's vehicles when their hands are full with small children. She plays with and entertains children allowing their parents to shop stress free. Carol always goes the extra mile. Planet Kids owner, Pam Watson, continually receives positive remarks about Carol's kind nature and helpful manner. Pam states Carol is "truly the most customer service minded person I've ever met". Carol Bissell is also very community minded, she collects and sorts clothing for the Soup Kitchen, pregnancy centre, and if she hears of a family in need, she is always looking to help. After 23 years of amazing customer and community service Carol will be retiring in February 2010. The staff and customers of Planet Kids express it will be a very sad day for them and she will be missed.

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